

TEHAMA COUNTY
System Improvement Plan Approval Document
Received February 15, 2005

Program Areas	Improvement Plan			Anticipated Date of Completion
	*Required		Strategy	
	Yes	No		
Safety:				
<ul style="list-style-type: none">Recurrence of Maltreatment		X	<ul style="list-style-type: none">	
<ul style="list-style-type: none">Abuse/Neglect in foster care		X	<ul style="list-style-type: none">	
<ul style="list-style-type: none">Timely ER Response (process measure)	X		<ul style="list-style-type: none">Increase the percent of Immediate Response Compliance to 90%Increase percent of 10-Day Compliance to 90%All ER staff receive training on data entry for immediate response referralsContact UC, Davis to provide training for the ER unit and supervisorData entry protocols for immediate response are developedSupervisor reviews Safe Measures reports to assure all staff meet response time frameCross train other SW staff to help in ER unit when appropriate response timeframe is hinderedSW's job shadow ER Social Workers in the fieldSW's receive one-on-one training on the data entry component of ERSafe Measures reports generated and reviewed between supervisors-program manager and supervisors-staffInstitutionalize expectations of timeliness and accuracy of CWS/CMS data inputReview what other counties are	All activities will be completed by 05/2005

*The "yes" in the required column represents measures that did not meet the PIP target. The January 2004 and October 2004 county data reports were used.

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			doing and draft policy and present at CWS division meeting <ul style="list-style-type: none"> • Enter into CWS/CMS all referrals immediately and triage daily • Develop policy that all intake referrals are sent to screeners immediately 	
			<i>Quarterly reports, SM, and contact with county will be used to monitor progress.</i>	
<ul style="list-style-type: none"> • Social Worker Visits with child (process measure) 	X		<ul style="list-style-type: none"> • Improve the timely social worker visits with the child to 90%. • Institutionalize expectations of timely visits with child. • Safe Measures reports generated and reviewed between supervisors-program manager and supervisor-staff • Contact requirements are monthly if case plan is completed therefore, Initial court case plan is completed within 21 days • Court SW trained to do case plans immediately following detention hearings • Legal clerks authorized to enter approved case plans into CWS/CMS • ER workers trained to do a case plan immediate after Voluntary Service Agreement is signed • Improve the timeliness and accuracy of data input among all staff • Review CWS/CMS ACL and distribute info to staff to help them input data correctly • Follow-up with training, support, and monitoring via Safe Measures 	All activities will be completed 05/2005
			<i>Quarterly reports, SM and contact with county will be used to monitor progress.</i>	
Permanency				
<ul style="list-style-type: none"> • Time to Reunification 		X		

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• Time to Adoption		X		
• Placement Stability		X		
• Foster Care re-entry		x		
Well-Being				
• Preserving family relationships				
• Least Restrictive Placements			<ul style="list-style-type: none"> • Increase the number of children who are placed with relatives at initial placement • Provide immediate CLETS clearance for appropriate relatives • Coordinate with law enforcement agencies, enter into agreements with them to immediately run CLETS on appropriate CWS family relatives • Develop a policy that allows Social Workers to have access to the CLETS clearance • Develop a policy regarding relative placements • Develop and communicate policy regarding initial home inspection • ER and On-Call staff trained in policy and use of checklist at unit meeting • SW conduct thorough inquiry of possible relatives for placement by dispositional hearing 	All activities will be completed by 05/2005
			Quarterly reports, SM and contact with county will be used to monitor progress.	

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• ICWA Placements				
• ILP				
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Systemic				
• Statewide Information System				
			<i>Quarterly reports, SM, and contact with county will be used to monitor progress.</i>	
• Case review System				
• Quality Assurance System				
• Workload				
• Service Array				
• Agency Responsiveness to the Community				
• Foster and Adoptive Parent Licensing, Recruitment and Retention				

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